



**“Working together to improve the provision of advice in County Durham”**

**Membership Congress**

**Thursday 26<sup>th</sup> November 2015**

Agenda	
08:45	Registration and Coffee
09:15	Welcome and housekeeping
09:20	Presentation - Opening of the Congress Councillor Jane Brown - Portfolio Holder for Corporate Services, Durham County Council
09:30	Presentation - Setting the Scene, AiCD Joanna Laverick - Chair
09:40	Meet the New Team
09:45	The Way Forward <ul style="list-style-type: none"> <li>• Schedule of Network Events</li> <li>• Representing the Membership Network</li> </ul>
10:00	Network Activity - Advice Agenda  What do we need from you?
10:30	Coffee and Networking
11:00	Network Activity - Training  Workshop 1 - What does good signposting look like? Workshop 2 - Universal Credit Briefing
12:20	Plenary & Close